**THE RIHCA QUALITY AND EDUCATION COMMITTEES PRESENT….**

***Team STEPPS….***

***A program designed to help you achieve and sustain positive resident and employee outcomes and satisfaction!***

***Come learn how this Program can help you get better at getting better!***

***Presented by Pam Bibeault, RNC, MS, NHA, CLNC, CPHQ, CHC, DNS-MT***

Team STEPPS (Team Strategies and Tools to Enhance Performance and Patient Safety) is an evidence-based framework to optimize team performance across the healthcare delivery system. The core of the Team STEPPS framework is comprised of four skills: **Leadership**, Situation Monitoring, Mutual Support, and **Communication**.

It’s fun!

It’s interactive!

It works!

Each session is a new module (s). You need to attend each session. All with be held at the RIHCA Office.

You should plan on bringing 2 people from your facility- those will be the Champions of the Program!

All on a Wednesday at 9am.

1. Modules 1 and 2- August 25th 9-11am
2. Modules 3 and 4- September 29th- 9-11am
3. Module 5 and 6- October 27th- 9-11am
4. Module 7 and 8- November 17th- 9-11am
5. Wrap Up-   December 29th-9-10am

**CEUs: 9**

**Where:** RIHCA, 57 Kilvert Street, Suite 200, Warwick

**Cost for all 5 sessions**: Member $100 Non-member $125

**Checks payable to: RIHCA**

(PLEASE PRINT **CLEARLY**)

Facility Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Confirmation email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Attendee: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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